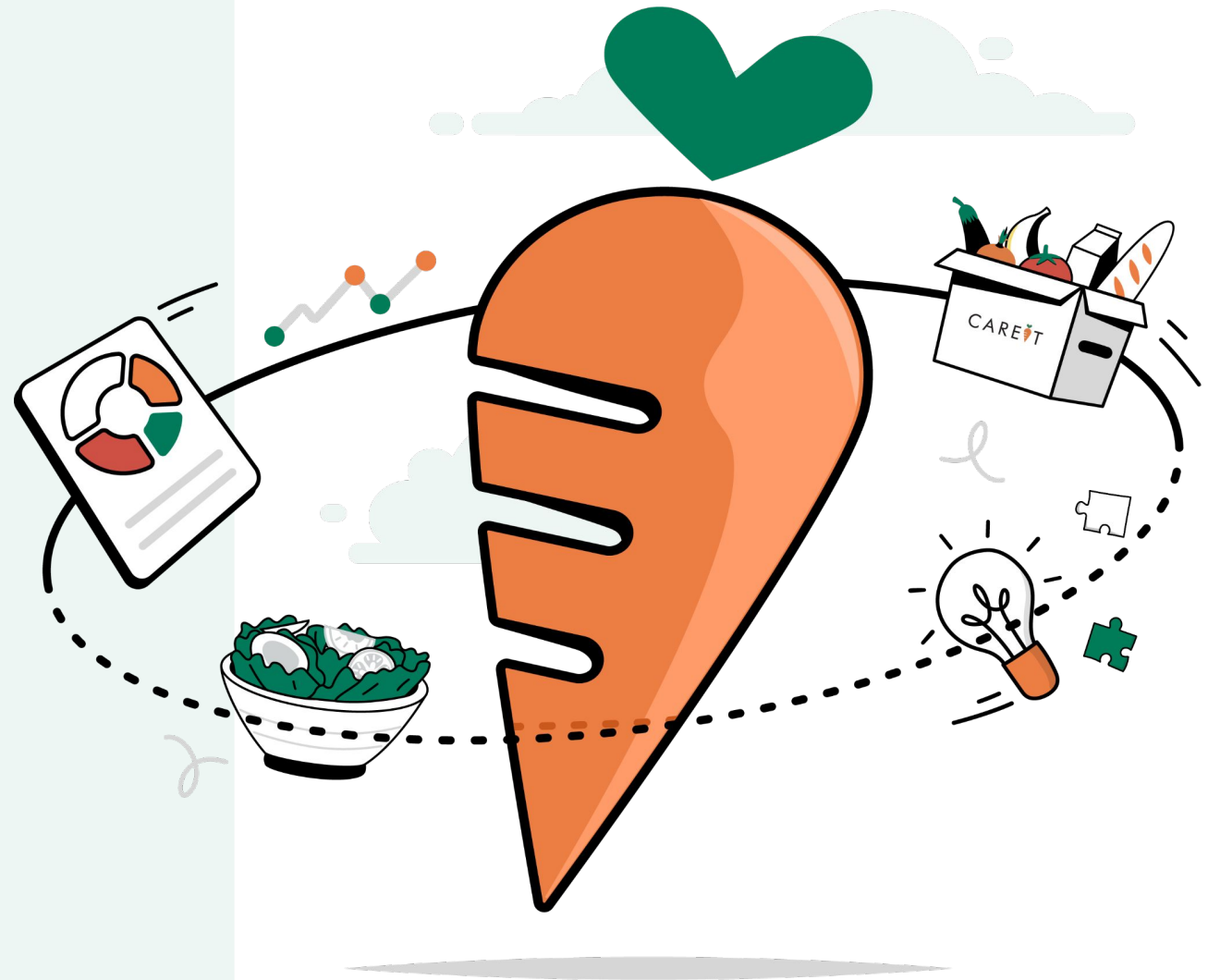




Food Donation Tracking

A guide for **you**





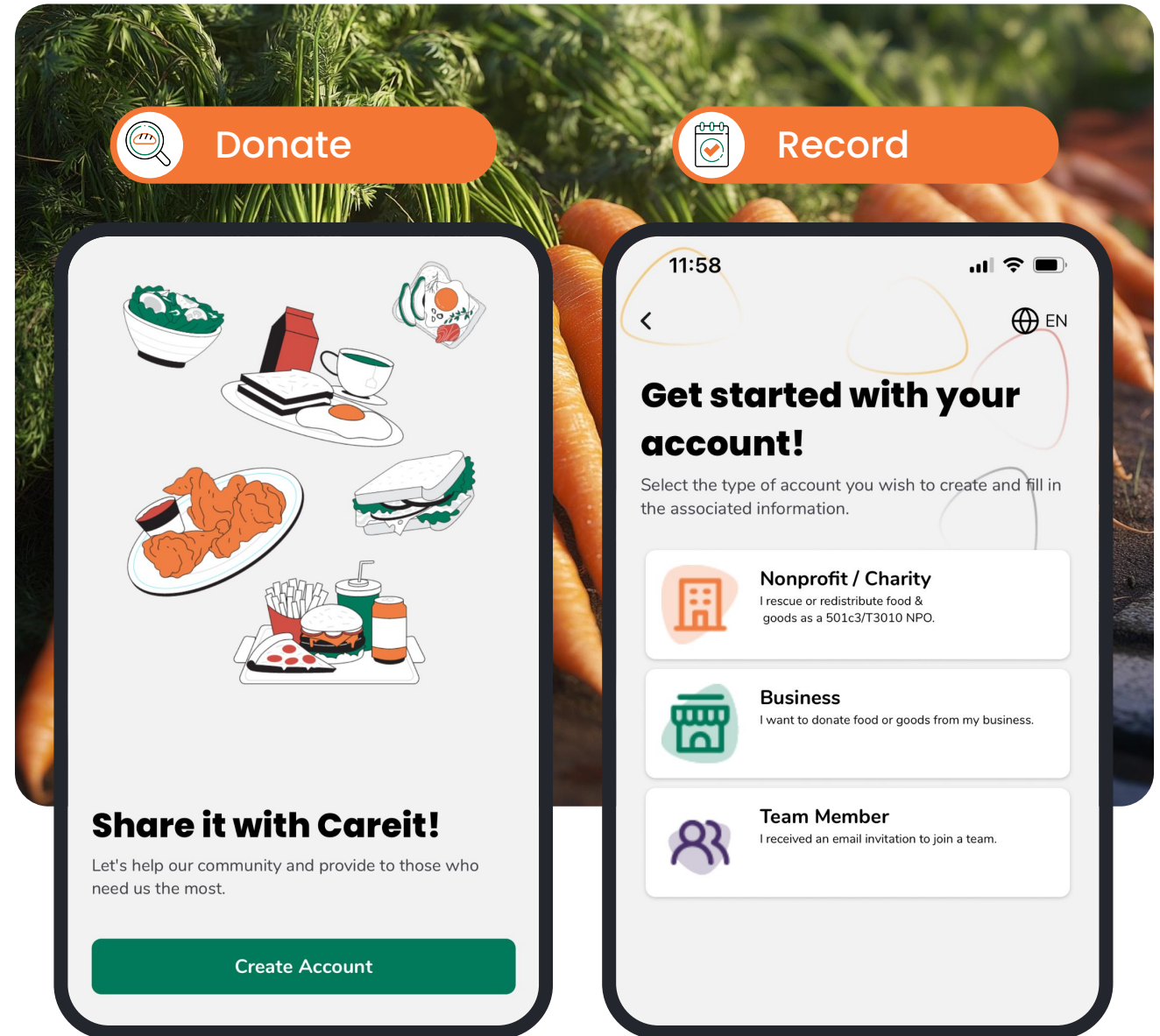
Food Rescue Compliance App

Careit serves as a digital solution that:

- Matches food donations from your business directly to nearby nonprofit organizations.
- Records all donation activities for compliance purposes.

Partner Management:

- Take charge of your partnerships by directly selecting which nonprofit organizations receive your donations.





Liability Protection



**Donors have been federally
protected from liability since 1996**



**BILL EMERSON and
CALIFORNIA GOOD
SAMARITAN FOOD
DONATION ACT**



**FOOD DONATION
IMPROVEMENT ACT**



For more information and resources visit

[https://www.usda.gov/sites/default/files/documents/
usda-good-samaritan-faqs.pdf](https://www.usda.gov/sites/default/files/documents/usda-good-samaritan-faqs.pdf)

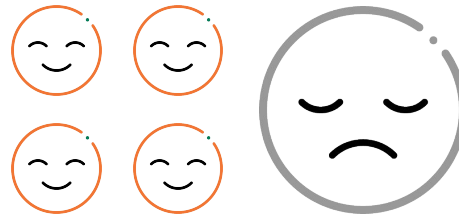
What is SB 1383?

Reducing
Short-Lived
Climate
Pollutants
in California

California Legislation Passed in 2016

Two goals:

- Reduce organic waste disposal 50% by 2020 and 75% by 2025
- Rescue 20% of all surplus food by 2025



1 in 5

Californians are
Food insecure

Requirements for Tier 1 & Tier 2 Businesses:

- Donate the maximum amount of surplus edible food possible.
- Must not intentionally spoil donatable food
- Establish a contract or written agreement with a food recovery organization or service.
- Maintain records of your food recovery efforts:
 - Contact information of the food recovery organization.
 - Type, quantity in pounds, and frequency of food donations.

Commercial Edible Food Generators

Tier 1



Required to donate starting Jan 1, 2022



Wholesale Food Vendors



Food Service Providers

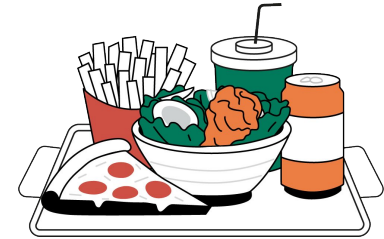


Food Distributors



Grocery Stores (>10k sq. ft.) and Supermarkets

Tier 2



Required to donate starting Jan 1, 2024



Hotels
with on-site food facility and 200+ rooms



Restaurants
≥ 5K sq. ft. or 250+ seats



Large venues and events



Local Edu. Agencies
with on-site food facility



Health Facilities
with on-site food facility and 100+ beds



State Agency Cafeterias
≥ 5K sq. ft. or 250+ seats

Careit offers a **one-stop** solution for **SB 1383 compliance**



Post Food Donations

- Post donations to local nonprofit network
- Or assign donations to previously contacted partner
- Record staff take-home meals



View Auto-Generated Contracts

- Careit automatically generates downloadable agreements between your organization and nonprofit partners who claim your donations



View Maintained Records

Careit stores:

- Name and address of each partner
- Food types donated
- Donation frequency
- Quantity in lbs



Method 1

You have been
invited
to join your
organization's
account

1

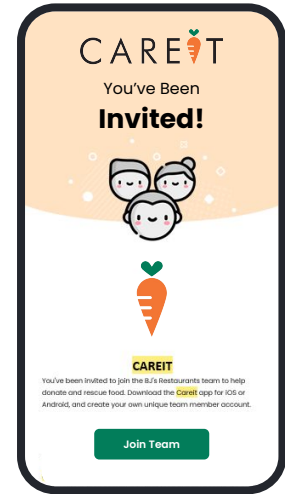
Careit sends an account invitation email to the site point-of-contact email address

If you can't find the email, just visit my.careit.com and click **Get Started** then **Team Member**

2

Select **Location Name** and select **Next**.

If there are no pending invites, your account may have already been created and you'll need to reset your password



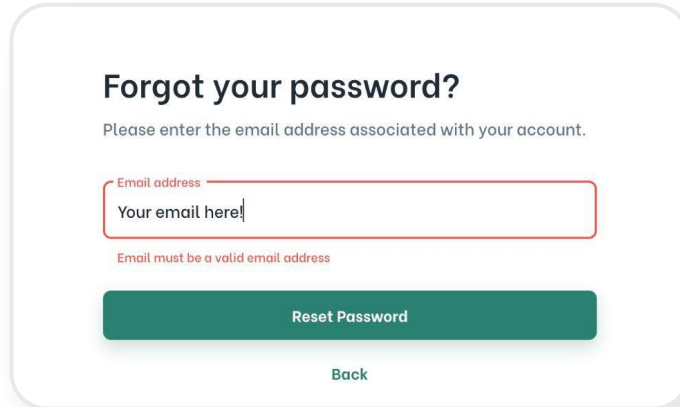
Team Invites

Twin's Supermarket

Next

Back

How to Reset Your Password



Forgot your password?

Please enter the email address associated with your account.

Email address

Your email here!

Email must be a valid email address

Reset Password

Back

If someone previously created an account using your email address, you may need to reset your password.

- 1 Visit: my.careitapp.com/auth/reset-password or navigate to the log-in screen
- 2 Click or select **Forgot Password**
- 3 Type your email address & press **Reset Password**
- 4 Get the OTP (One-Time-Passcode) and enter that into the appropriate box on the password reset screen



Careit passwords must be at least 8 characters long and contain:



One uppercase letter



One lowercase letter



One number



One special character



Method 2

Create
new
location
account

1 Visit careit.com
and select **Sign Up**
in the top right corner

Or download the Careit App
and select **Create Account**

2 Select **Donate food or goods**
and fill in the information as
prompted. The first page is for
information about you, the
second page is for information
about your business.
**Contact Careit if you're alerted
a business with that address
already exists.**



Get started today

We'd love to know more about your organization.



I'm joining an existing organization
Team Member



My organization would like to
Rescue food or goods



My organization would like to
Donate food or goods



**You Can
Donate**



Dented cans or slightly crushed
or damaged boxes



Near or recently past
Best/Use/Sell-By Dates



All edible food, **including
prepared food**



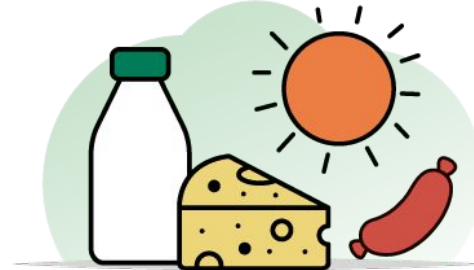
Essential non-food
household supplies



**Do Not
Donate**



Spoiled or
contaminated food



Food stored outside
a safe temperature
range



Bulging cans or
unsealed bags



Potentially Hazardous Food/Temperature
Control for Safety (PHF/TCS) **and** has been
prepped or opened (i.e., liquid eggs) for
more than 7 days



PHF/TCS food not cooled to
41°F within 6 hours



*Chicken Alfredo
Contains:
Dairy, Nuts, Allium
Prepped: 01/02/26*

1

Label each donation bag/container with a small description of what the food is, list any allergens, and add the prepared on date/expiration/best by date, if applicable.

2

Do not directly mix different types of meats or foods in aluminum trays, quart containers, or plastic bags. For instance, rice must be packaged separately from steamed carrots.

3

Keep uncooked meats in **separate containers**.

4

PHF/TCS food must cool to 70°F within 2 hours and then to 41°F within 4 hours.



Responsible storage of donations helps ensure that donatable items do not get mixed back in with foods meant for regular operations.

Refrigeration

Store prepared food in a refrigerator if it will be picked up within 2 days. For longer storage, freeze the food.

Dedicated Space

Clearly label a specific area in the shelves, walk-in cooler, or freezer for donation items.

Freezer Storage

Place all Potentially Hazardous Foods (PHF) or Time/Temperature Control for Safety (TCS) foods in the freezer. **Exceptions** include: eggs, dairy products, fried foods, and produce.

Temperature Control

Ensure donations remain at the correct temperature until the donation driver arrives.

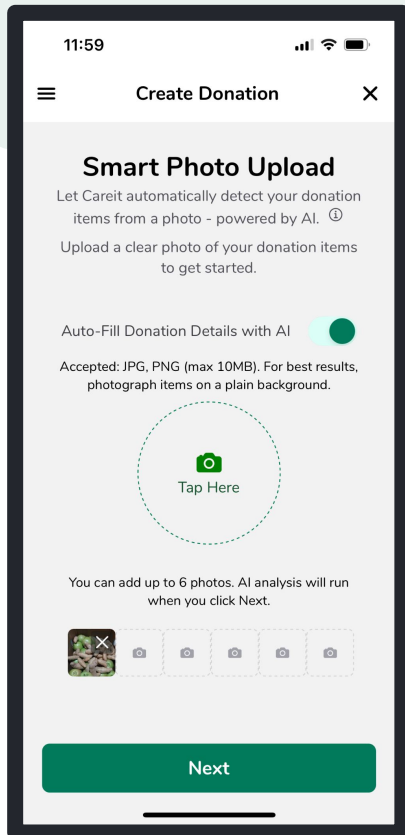
This means:

- Refrigerated items at 41°F (5°C) or below.
- Frozen items at 0°F (-18°C) or below.

Posting a Donation

1

Click **Create Donation**, add photo(s)



11:59

Create Donation

Smart Photo Upload

Let Careit automatically detect your donation items from a photo - powered by AI. ⓘ

Upload a clear photo of your donation items to get started.

Auto-Fill Donation Details with AI ☒

Accepted: JPG, PNG (max 10MB). For best results, photograph items on a plain background.

Tap Here

You can add up to 6 photos. AI analysis will run when you click Next.

Next



AI Assistance:

Choose to use AI to fill out donation details, or manually write appetizing title, donation details including quantity, quality, packaging, and temperature of items

Best Photos:

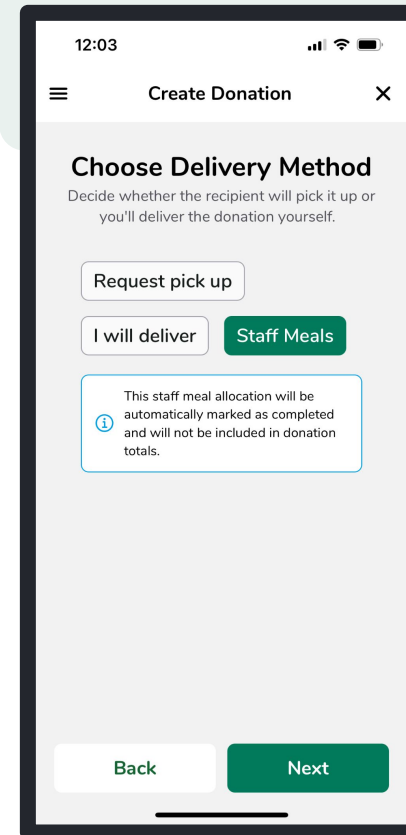
Select an image that clearly displays the food itself, rather than just its packaging

Best Title:

Advertise your donation with an appetizing and descriptive title. Avoid vague titles and descriptions.

2

Request pick up or log staff meals



12:03

Create Donation

Choose Delivery Method

Decide whether the recipient will pick it up or you'll deliver the donation yourself.

Request pick up

I will deliver

Staff Meals

This staff meal allocation will be automatically marked as completed and will not be included in donation totals.

Back

Next

Transportation Method:

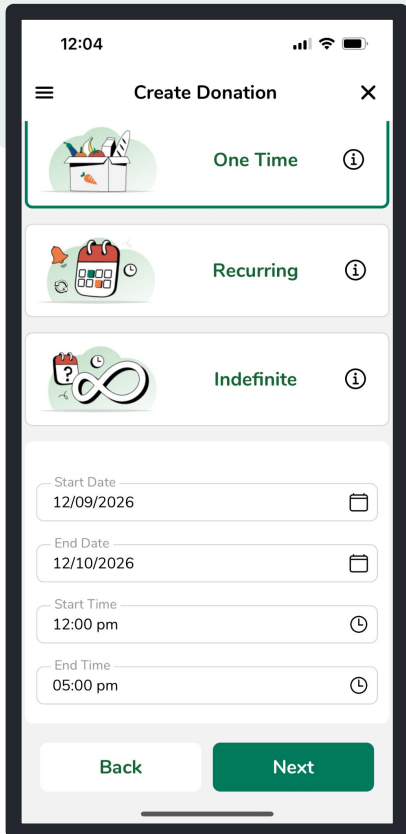
Request pick up from a local, available recipient. Many organizations often rely on volunteers to rescue food. To help ensure your food finds a recipient, offer to deliver directly if you can.

Staff Meals (Corporate or Basic Subscription Only):

Tracking surplus meals that were consumed by staff to avoid waste helps with proving compliance with state food waste prevention mandates.

3

Add available time window



One Time Donations:

Longer time windows give more flexibility for recipients. If possible, include a **weekday** during standard business hours in your availability window.

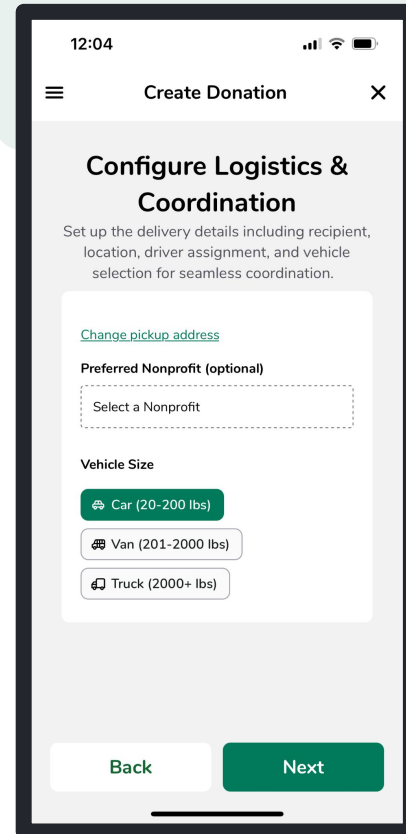
Recurring donations (Corporate or Basic Subscription only):

For regularly scheduled donations, select "Indefinite" if you have no end date in mind. Select "Recurring" if donations will stop recurring at a date in the future.



4

Vehicle and Assignment



Preferred Recipient:

Do not assign a recipient agency unless you have previously arranged to donate directly to them through Careit. Leave the recipient unassigned, and Careit will notify all local nonprofits about your donation to find the best match.

Vehicle Size:

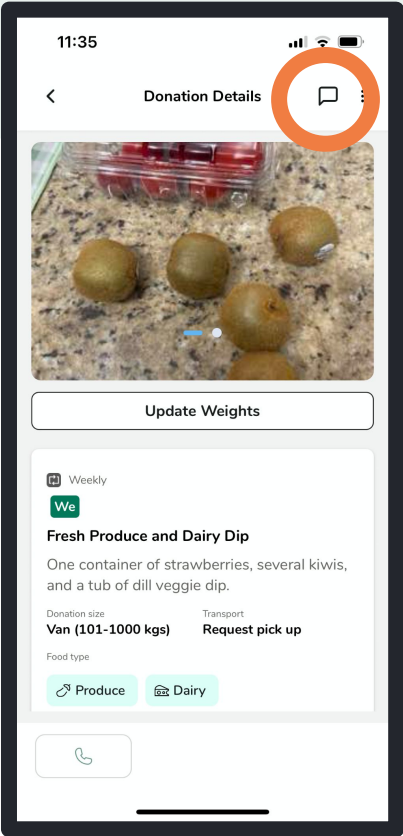
Pick the best size vehicle to transport this donation based on the volume available.

Add Pickup Instructions:

Optional: add details about how to find the donation, who to contact, parking, etc.

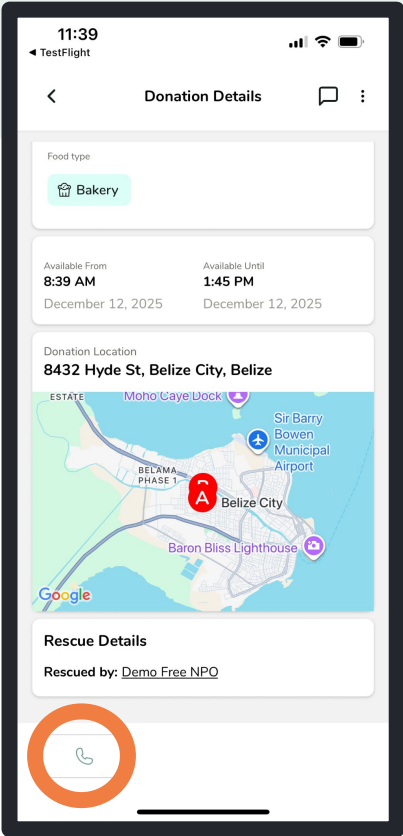
5

Use the **chat** feature to contact



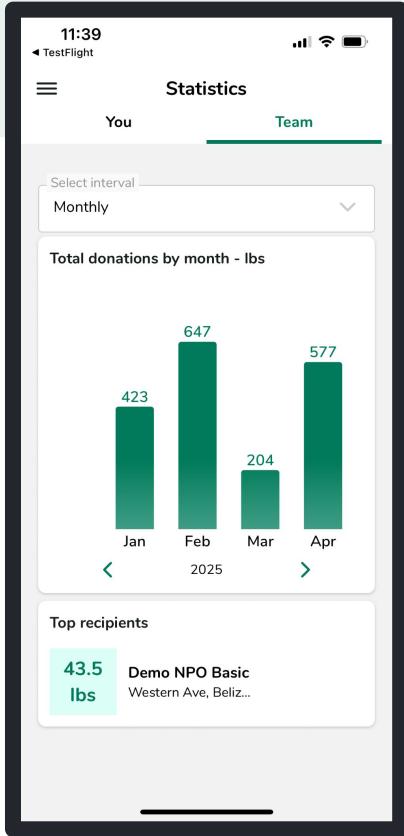
6

Call your partner if they don't respond on chat

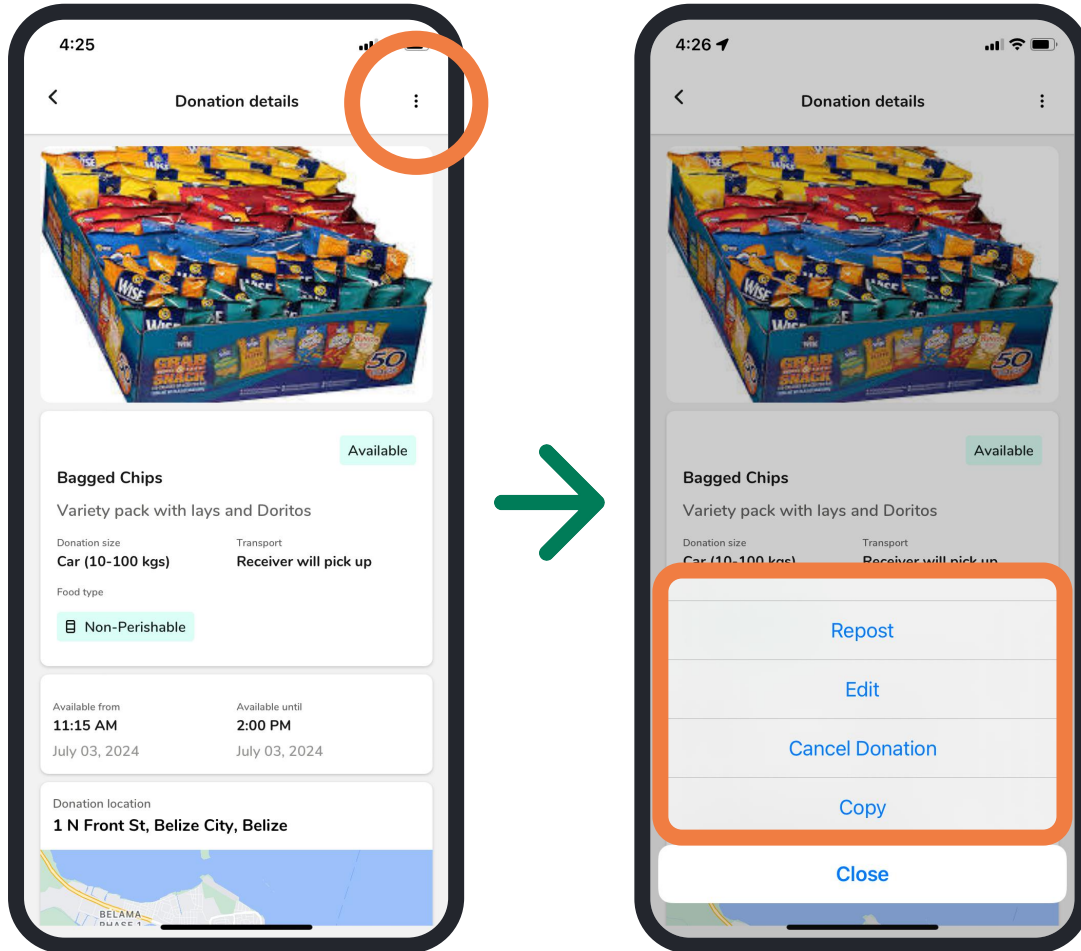


7

View your team's statistics and **monthly weights**



Editing a Donation



Repost:

If a nonprofit **doesn't respond** after reserving your donation, use the **Repost** option to make it available again.

Edit:

You can **update** your posted donation if you need to change the **pickup time** or **items**.

Cancel Donation:

Selecting **Cancel Donation** will **completely remove** your donation from Careit.

Copy:

Use the **Copy** feature if you want to **quickly create** a new donation using details from a previous one as a template.

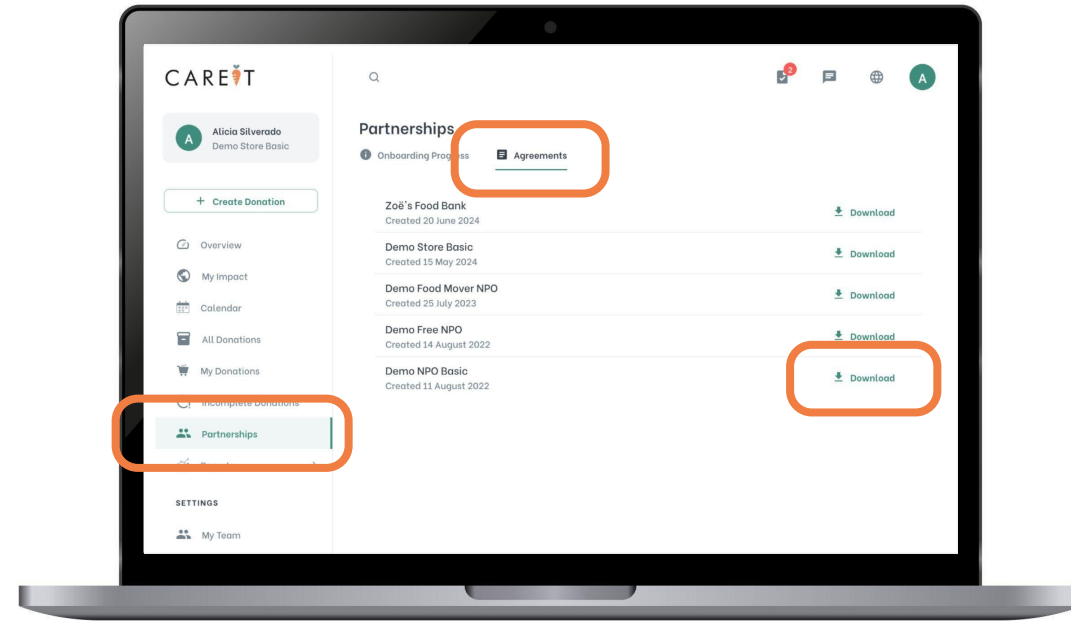
Handling SB 1383 Inspections

An inspector may visit your business to check on your SB 1383 compliance.

When this occurs, here's your action plan.



Agreements are exclusively viewed on the Careit web platform, not on the mobile app.



- 1 Open a web browser and go to my.careit.com
- 2 Log-in with the same credentials as you do for the mobile app.
- 3 Navigate to the **Partnerships** menu.
- 4 Select the **Agreements** tab.
- 5 Download your agreements here to show to inspectors.
- 6 Go to **All Donations**.
- 7 Use the **date entry fields** at the top to set the time frame for your donation history that the inspector wants to review.

Where is the food going?

Careit collaborates with local 501(c)(3) Nonprofits such as

- Soup kitchens
- Shelters
- Food pantries
- Elderly housing complexes
- Families in need
- And many more community support initiatives

Key facts:

- One in ten Americans faces food insecurity
- Nonprofit locations are typically within a 30-mile radius of businesses to ensure food safety during transport



**Have a
favorite
nonprofit?**

Tell Careit about them! We're always looking to grow our network and would be thrilled to invite them to join the Careit community.



Community Compatibility:

Donations are reserved according to the specific requirements of recipients.

Quality Matters:

Treat surplus food as if you were preparing it for your loved ones.



Stay Compliant:

Maintain detailed records of all donations, even those not claimed, to accurately track your progress.

Capacity Awareness:

Understand that not every donation will be accepted; nonprofits have varying capacities. Reach out to Careit for guidance when in doubt.



As a small nonprofit, Careit really helps me to streamline our process, and easily track food weights and impact to feed more hungry people.

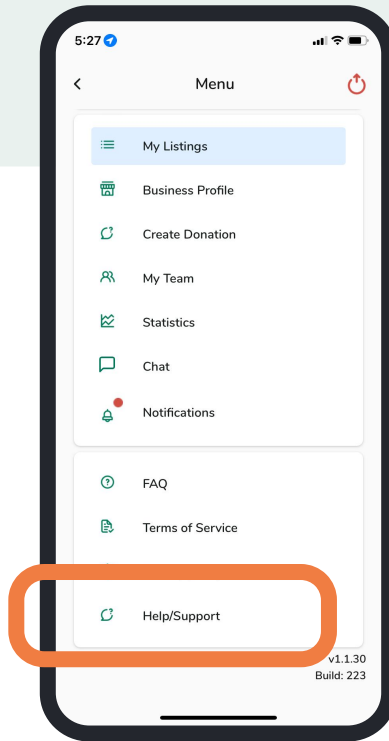
Michael Longshore Director, Entouch
Betterment Foundation

Need Help? Contact Us!



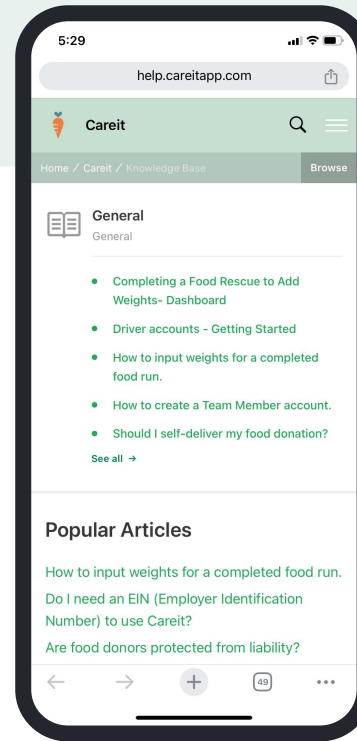
1

From the side menu
select Help/Support.



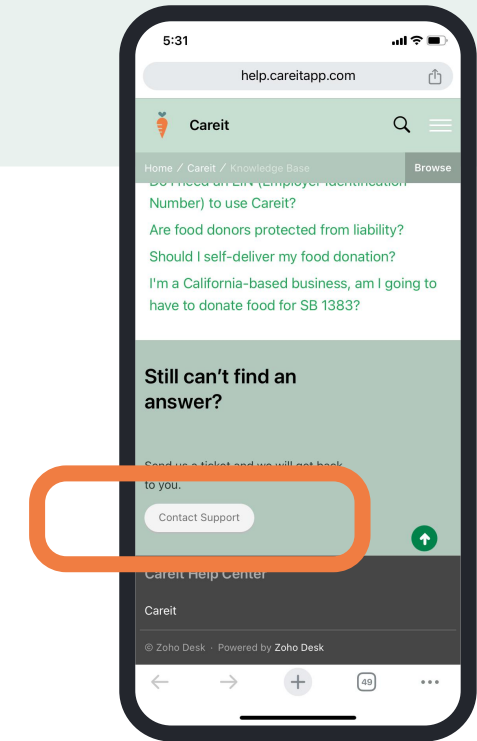
2

Browse general questions &
how-to articles



3

Submit a ticket if you can't find
the answer you're looking for.



Live Support is available **Monday to Friday from 9AM to 5PM**, Pacific Standard Time

Food Donation Tips

CAREIT 

Log-in Email:

Password:



Using
Careit

Timing: Post your donation at least five hours before it needs to be picked up, store overnight for a morning pickup window, if possible.

Listing Details: Use a descriptive title for your donation; include food type, quality, quantity, and pickup information.

Partner Selection: Only assign a nonprofit partner if they've previously agreed to take the donation.

Reposting: If the partner doesn't show up, use the "Repost" feature to make the donation available again.

Compliance: When inspected for SB 1383 compliance, present your agreements found in the Partnerships-Agreements section on the web dashboard.

Support: For additional help, navigate to the Support menu to contact Careit.



Donation
Guidelines

Edible Food: Donate all food that is at safe temperatures and not spoiled. Freshness is good but not mandatory.

Expiration Dates: Items with approaching or slightly expired Best-By Dates are still donatable.

Packaging and Labeling: Separate, store, and label donations clearly, noting allergens and dates on prepared foods.

Download
Careit



Print This
Page



What to Donate?

You're Protected



Food donors have been protected since 1996. **The Food Donation Improvement Act** and the **Bill Emerson Good Samaritan Food Donation Act** encourage good-faith donations of food to individuals in need without liability.

<https://www.usda.gov/sites/default/files/documents/usda-good-samaritan-faqs.pdf>

Easy Compliance with Careit

As required by California Senate Bill 1383, designated Tier 1 & 2 businesses must:

- Donate all surplus edible food.
- Keep records of donation details.
- Keep a list of partner contacts.
- Hold written agreements with each partner.

Businesses that use Careit to donate the maximum amount of surplus edible food will automatically comply with each of these requirements for free.



Print Me!

Produce:

- Any type of fresh whole fruit or vegetable (packaged or loose)
- Whole (uncut, unpeeled) fruit and vegetables do not require temperature control



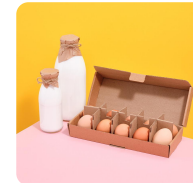
Meat & Seafood:

- Must be USDA approved. Fresh meat and seafood must be maintained at 41°F or below. Frozen products at 0°F or below.
- Required packaging: Foods must be in their intact, original packaging.
- Transport in a separate container to avoid cross contamination.



Dairy & Eggs:

- Commercially packaged milk, cheese, yogurt, ice cream, eggs and egg products.
- Dairy products must be maintained at a temperature of 41°F or below.
- Must be in their intact, original packaging.



Non Perishables:

- Commercially canned, boxed, and otherwise packaged foods.
- Dented cans or slightly crushed or damaged boxes are ok. Bulging cans or unsealed bags should not be donated.



Prepared Foods:

- Prepared food that has been properly chilled to 41 °F or below or frozen, and has not been previously served may be safely donated.
- Required packaging: Secure, sealed, food grade packaging (e.g. sandwiches wrapped in plastic wrap or foil.)
- Maximum time hot foods can be out of temperature controlled environment is 2 hours.
- Label bulk prepared donations with any allergens and preparation date.
- Keep different meat types in separate containers.



Frozen Foods:

- Commercially packaged frozen food such as peas, berries, ravioli, waffles, etc.
- Frozen products must be maintained at a temperature of 0 °F or below at all times, including during transportation.
- Must be in their intact, original packaging.



Baked Goods:

- Items from commercial sources that have not been previously served to the public.
- Most bakery items do not require temperature control, unless they are filled with perishable components such as cream or meat.



Thank You!

Scan QR Code to Download
the **Careit App**

Any questions?
Feel free to reach out!



1-833-366-3365



Hello@Careit.com

